

<b>Notice of References Cited</b>	Application/Control No. 09/732,480	Applicant(s)/Patent Under Reexam Dutta
	Examiner Andrea Chop	Art Unit 3677

**U.S. PATENT DOCUMENTS**

	<b>Document Number</b> Country Code-Number-Kind Code	<b>Date</b> MM-YYYY <sup>1</sup>	<b>Name</b>	<b>Classification</b> <sup>2</sup>
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O					
P					
Q					
R					
S					
T					

**NON-PATENT DOCUMENTS**

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages	
U	"TV and Radio Meet the Internet, Part Deux: Intercasting" article, info@packets, 12/1996	
V	"iQVC Rated Number One General Merchant Online for Seventh Consecutive Month as Reported by PC Meter" 6/1997	
W	"vi[z]rt announces significant sale of vi[z]rt complete graphics package to QVC Japan" 11/2000	
X	"Live Customer Assistance" Smart Computing Learning Series 12/2000	

\* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).

<sup>1</sup> Dates in MM-YYYY format are publication dates.

<sup>2</sup> Classifications may be U.S. or foreign.

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U	"The Next Steps in E-Retailing" article, Computerworld 6/2002
V	"QVC chooses vizrt globally for consistent graphic presentation" 4/2003
W	"Customer Spotlight: QVC Customers Find What They Need With Taxis" Thunderstone.com website 6/2003
X	

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